

GDPR FINALLY BECAME REALITY



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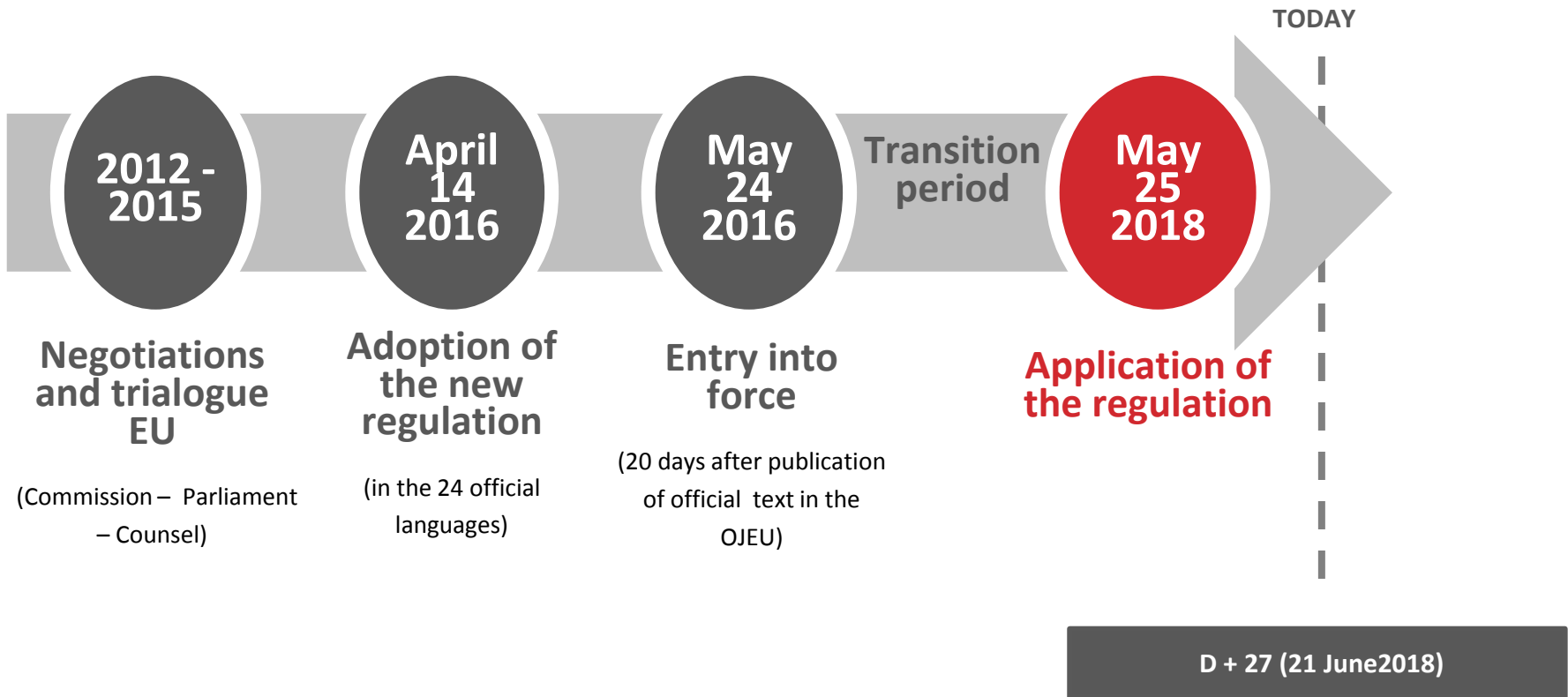


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I. INTRODUCTION

GDPR: calendar and timeline



II. PRIVACY

Concepts and Principles

Legislative framework in Belgium



Belgian Privacy Act

Act of 8 December 1992 on the protection of privacy in relation to the processing of personal data.

Data Protection Directive

Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data.

General Data Protection Regulation (GDPR)

REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).

Directive vs. Regulation

Data Protection Directive

- ✓ Old directive (1995) vs new technology
- ✓ Fragmentation and inconsistency due to 28 local interpretations
- ✓ Lack of compliance due to absence of enforcement / sanctions



GDPR

- ✓ Adapt legal framework to the globalized digital society
- ✓ “One ring to rule them all”
- ✓ Increased rights for individuals
- ✓ Increased obligations for organizations
- ✓ Increased enforcement

Different types of data

PERSONAL DATA

All information concerning an identified or identifiable physical person.



- Name
- Picture
- Phone number (personal/professional)
- Bank account number
- E-mailaddress
- IT (Addresses, IPv4, IPv6, Mac address, DeviceID, ...)
- License plate

PSEUDONYMOUS PERSONAL DATA

Data that cannot be linked to a certain person without relying on additional information.

SENSITIVE PERSONAL DATA



- Medical file (genetic & health records)
- Fingerprint / iris scan (biometrical data)
- Judicial file
- Ethnic origine(race or origine)
- Sexual orientation (behaviour or preference)
- Political preference
- Religious or philosophical beliefs
- Trade-Union membership
- Criminal convictions and offenses / security measures.

ANONYMOUS DATA

Data that is neither personal, neither pseudonymous.

Processing and relevant actors

PROCESSING

Any operation or set of operations which is performed upon personal data, whether or not by automatic means, such as

- collection, recording, organization,
- storage, adaptation or alteration,
- retrieval, consultation, use
- disclosure by transmission, dissemination,
- alignment or combination,
- blocking, erasure or destruction.

CONTROLLER

The **natural/legal person** which **determines the purposes and means** of the processing of personal data.

PROCESSOR

A **natural/legal person** which processes personal data **on behalf of the controller**.

General principles

Legality

Each processing must be based on a legal basis

Finality

Specific, adequate and legitimate goal

Proportionality

- Precise, relevant and necessary (not excessive) data
- Exact and up-to-date data
- Reasonable conservation period

Security and confidentiality

- Access data protection (secured servers, passwords etc.)
- Confidentiality agreements

General principles: principle of legality

6 legal bases in order to process personal data:



Consent



Necessary for the execution of a contract



Legal obligation



Protection of vital interest



Missions of public interest or exercise of public authority



Legitimate interest of the controller or third party

DATA SUBJECT RIGHTS

ACCESS



RECTIFICATION



ERASURE



RIGHT TO BE FORGOTTEN

OBJECT



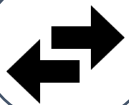
RESTRICTION



INFORMATION



DATA PORTABILITY



PRIVACY POLICY!!

Transfer of personal data abroad

TRANSFER

WITHIN the European Economic Area

→ no obstacles

TRANSFER

OUTSIDE the European Economic Area



COUNTRY OUTSIDE EEA

WITH ADEQUATE LEVEL OF PROTECTION



WHITE LISTED COUNTRIES

YES: (Switzerland, Andorra, Argentina, Guernsey, the Isle of Man, the Faroe Islands, Jersey, Israel, New Zealand and Uruguay)

→ No obstacles

USA: Binding Corporate Rules, EU Commission's model clauses, or EU-US Privacy Shield

NO: **Other countries:** Binding Corporate Rules, EU Commission's model clauses



III. GDPR : TOP 5 KEY ISSUES

- I. Consent**
- II. Legitimate interest**
- III. Breach notification**
- IV. Accountability & Sanctions**
- V. Data Protection Officer (DPO)**

I. Consent

Consent for ordinary categories of data

- Free
- Informed
- Specific
- Unambiguous



Consent for special categories of data

Consent must be **explicit**
(not defined but stronger than 'ordinary' consent)



Parental consent for children aged between **13 and 16 years**
(Leeway for each Member State)



Examples:

Cookie banner (or cookie policy) on website

Explicit "opt-in" when registering a new account (user);

II. Legitimate interest

Legitimate interest vs legitimate expectation

- Balance of interests (on a case-by-case basis)

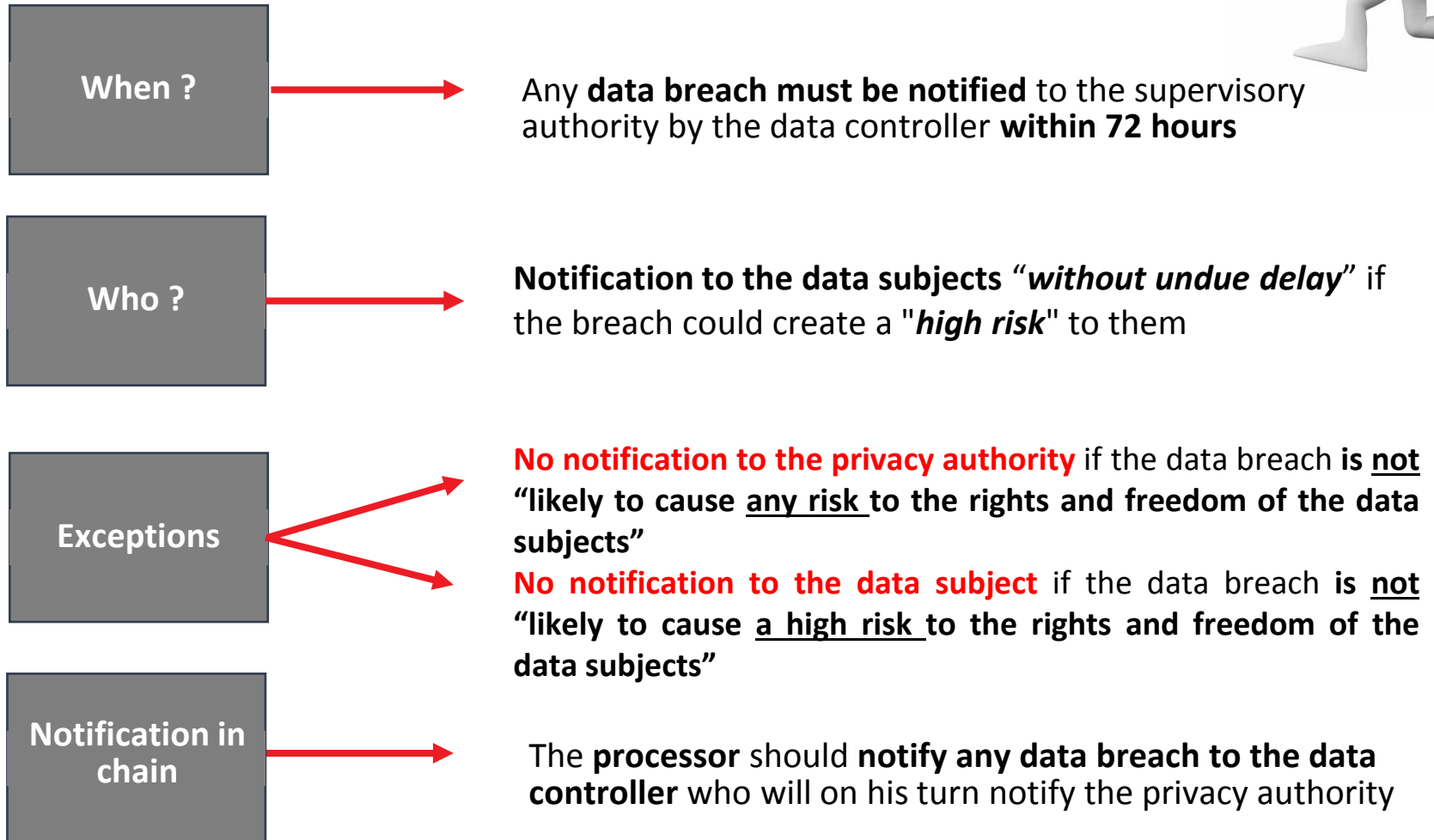
(47) **The legitimate interests of a controller**, including those of a controller to which the personal data may be disclosed, or of a third party, **may provide a legal basis for processing, provided that the interests or the fundamental rights and freedoms of the data subject are not overriding**, taking into consideration the reasonable expectations of data subjects based on their relationship with the controller. Such legitimate interest could exist **for example** where there is a relevant and appropriate relationship between the data subject and the controller **in situations such as where the data subject is a client or in the service of the controller.** (...)

The processing of personal data for direct marketing purposes may be regarded as carried out for a legitimate interest.

Important for **Marketing purposes**

- Business cards
- Opt-out
- Keep track of information

III. Breach notification



IV. Accountability...

- Much heavier than in the Directive (1995)
- Real need to **demonstrate compliance** with the GDPR
 - Adoption of policies
 - Regularly review and assess data protection measures
 - Adoption or approval of established **codes of conduct**
 - Keep records of all processing activities

No record of processing activities required (exception):

- Exception for companies with < 250 employees provided that :
 - (i) the processing is **not likely to give rise to a risk** to the rights and freedoms of the data subjects;
 - (ii) the **processing is occasional**; and
 - (iii) **no sensitive data** are processed.

... and Sanctions

Up to 10M€ or 2% of worldwide turnover

For issues related to :

- Failure in **security of the processing**
- Infractions regarding to **privacy by design / by default**
- **Data Protection Officer**
- Failure to **notify a data breach**
- ...

Up to 20M€ or 4% of worldwide turnover

For issues related to :

- **Sensitive data**
- **Transfers** of personal data
- Non compliance with a **supervisory authority's order**
- Issues regarding **data subject's consent**
- ...

V. Data Protection Officer (DPO)

- **DPO** : **contact** for issues related to **data of a natural person**.
- **Main role** : being involved, properly and in a timely manner, in all issues which relate to the protection of personal data.

Mandatory DPO for certain organisations

- ✓ The processing is carried out by **a public authority or body**;
- ✓ The **core activities** consist of processing operations which require **regular and systematic monitoring** of data subjects **on a large scale**;
- ✓ The **core activities** consist of **processing** on a large scale of **special categories of data**.

V. Data Protection Officer (DPO)

Requirements

- ✓ Expert level
- ✓ Questions related to personal data (appropriate way and in due time)
- ✓ Necessary resources (personal, time, financial means...)
- ✓ Full autonomy (internal or external DPO)
- ✓ No conflict of interests (cannot be a CEO, COO, CFO, CMO, ...)

Tasks

- ✓ Ensure conformity with the GDPR and an effective protection of data
- ✓ Develop, review and update data protection systems (IT, policies, etc)
- ✓ Inform, educate and advise the officers/and personnel
- ✓ Point of contact and cooperation with the supervisory authority
- ✓ + ...

IV. COMPLIANCE IN 6 STEPS



Get ready in 6 steps



Creation of a team dedicated to the GDPR



Mapping data processing and recommendations



Processing sheets and records of processing activities



Risk identification, analysis and assessment (PIA)



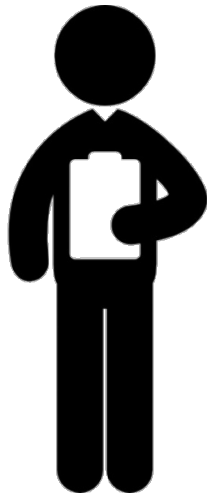
Organization of internal procedures



Document compliance

We can help you in two ways...

INDIVIDUAL



COLLECTIVE



V. Q&A



Thank you



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